

Customer Privacy Notice

As an OPS ONE customer, you have a right to know what we do with your personal information that we have. We consider our treatment of such information to be a part of the trust you place in us by using our Internet, TV and Phone Services. Please read the following to learn more about our website information practices, including what type of information we gather, how and for what purpose information is used, to whom information will be disclosed, and how OPS safeguards your information.

Data automatically collected on site visitors may include:

1. Internet protocol (IP) address and domain name.
2. The type of browser and operating system you use to access the OPS website and any domain names that point to sites therein.
3. The date and time you visited this site.
4. The web pages or services you accessed while at the OPS website and any domain names that point to sites therein.

We automatically collect this information and use it to improve the content of our website and to help us understand how people are using our website so that we may continually improve the user experience.

Portions of the website may use cookies to improve visitor experience. Cookies are pieces of information generated by a Web server and stored on a visitor's computer. Cookies make use of user-specific information transmitted by the Web server onto the user's computer for future access.

Visitor Provided Information

Information collected when you send an e-mail, request information or perform some other transaction online will be used solely for the stated purpose. This purpose may be to respond to you, to address issues you may identify, to improve our Website, or to forward the information you provide to an internal OPS department for appropriate action. To the greatest extent permitted by law, information will be shared internally and only with approved vendors on a need to know basis.

OPS has taken measures to safeguard the integrity of customer provided information in order to prevent unauthorized access. These measures are designed to prevent corruption of data, block unauthorized access and provide reasonable protection of private information in our possession. This should not be construed as a warranty of the security of information provided via the OPS Website and/or any domain names that point to sites therein.

Linked Sites

OPS's website contains links to other sites external to the OPS site. Please be aware that the Internet sites available through these links, and the materials that you may find there, are not under OPS's control. OPS cannot and does not make any representation about these sites or the materials and/or information available there. The fact that OPS has made these links available is not an endorsement or recommendation by OPS of any of these sites or any materials found there. OPS is providing these links only as a convenience to you.

Please be aware that OPS is not responsible for the privacy practices of those sites when linked to them through the OPS site. Linked sites may send their own cookies to users, collect data, or solicit personal information. Visitors should read the privacy statements of those sites where they collect personally identifiable information. This disclaimer pertains only to the website(s) under OPS's sole control.

Consent

By using this site, you signify your consent to this online privacy policy. If you do not agree to this policy, please do not use this site.

Policy Changes

OPS reserves the right, in its sole discretion, to update, change, modify, add or remove portions of this policy from time to time. Changes to our disclaimer will be promptly disclosed here so that you can be fully informed about the privacy protections we provide.